



CORONAVIRUS (COVID-19) STATEMENT

Our region of the country faces a growing threat from the coronavirus (COVID-19) and the seasonal flu. As always our #1 goal is patient care and in an effort to ensure patient safety and the well-being of our staff, we are asking that you proactively reschedule your existing appointments if you child is experiencing flu-like symptoms or you have traveled outside of the United States in the last 14 days by calling us. Please read below before scheduling an appointment:

- 1) If the patient is exhibiting symptoms of the COVID-19 virus (cough, fever, shortness of breath) they are to call the Nationwide Children's Hospital Nursing Triage line at **722-2787**
- 3) The RN will then triage the patient for COVID-19 as per current CDC recommendations on exposure history and travel within the past 14 days to Level 3 countries.
- 4) If the patient meets criteria for COVID-19 testing they will then be redirected to the DOWNTOWN Main Campus DRIVE-THRU Covid-19 testing site.
- 5) If the patient does not meet current COVID-19 testing criteria the patient will be directed back to our office for treatment

We want to assure you that Rainbow Pediatrics remains a safe place, and that we are taking extra precautions to keep it that way. Due to the nature of the business, we uphold a very high standard of sanitation year-round. Our entire staff has been thoroughly briefed about the importance of maintaining this safe place for all our patients, especially now with all the concerns about the Corona virus.

Remember that your safety, as well as your health, are our utmost concern!